

**Attachment 4**  
**South Zone Transportation Review Policy Open House**  
**Royal Oak Middle School**  
**Tuesday, October 10, 2023**

There were 9 people who filled in the sign-in sheet (excluding Trustees and district staff).

**Table Discussion Feedback**

**Do the proposed transportation policy amendments reflect the key concerns identified to date and the direction from the Policy Committee?**

- It's unclear to me, sorry.

**Is there anything else the Policy Committee should consider in its review of the transportation policy?**

- Could there be consideration for courtesy riders who have used transportation in previous years to be grandfathered in as riders?
- Also, as a teacher working in the district, could consideration be given for my children to travel to the school I work at?
- Streamlined timely communication targets for responses.
- Clear procedures (i.e., web forms) for applications, parents safety concerns . I just need my kid to be on the bus he is in area for his catchment school, outside of the walking distance.
- For ghost riders, consider penalties for ghost rides or rewards (lower registration fee in future years) for regular riders.

**Survey Feedback**

**Do the proposed transportation policy amendments reflect the key concerns identified to date and the direction from the Policy Committee?**

Response 1

[no entry]

**Is there anything else the Policy Committee should consider in its review of the Transportation Policy?**

Response 1

As mentioned in the meeting, I think it's important that less fortunate/indigent people have the opportunity to provide their feedback on the proposed registration fee. Single parents who may be adversely affected by the proposed fees and other changes may not have the time/ability to attend the one online meeting. I think the link to the recorded session should be shared with all district parents so they can watch the online session when they have the time and be allowed to submit their survey. There are parents with disabled children or no vehicle/phone/computer that may make attending at a specific time difficult. These same people would have difficulty paying bus registration fees. Yes, they can have it

waived, but it makes the process of registering more onerous on those who cannot afford to simply pay it. I also think the registration fees should be one per household and not one per student. If the purpose is to stop ghost riders, then perhaps have a commitment from families that their rider will ride the bus at least 50% of the time or they lose their seat on the bus by mid October to allow others who need the seats.

I think transportation communication is typically occurring over email - which I mentioned during the meeting can be a tricky issue for some parents. I think having the students go home with a flyer stating deadlines and potential late penalty fees would help for those who don't typically register on time. It helps if the students know about the deadline too because they can ask their parents if they registered for the bus or not. I have a lot of respect for those in the transportation section of the school district, it's a thankless job that so many families rely on. I hope in future more parents will properly register on time for the service only if they need it.